# Tim Darnell REPUTATION MANAGEMENT

Business Offense & Defense

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#### Offense

- SEO Search Engine Optimization
- Increase Traffic
- Increase Clicks/Views
- Strengthen Page Ranking
- Strengthen Position
- Score Points

**Increase Revenues/Profits!** 

## **Position Click Percentage**

2006 AOL LEAKED DATA		
Google	shopping	× Search
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#### Where Searchers Click

Position #1: 45.46% of all clicks

Position #2: 15.69%

Position #3: 10.09%

Position #4: 5.49%

Position #5: 5.00%

Position #6: 3.94%

Position #7: 2.51%

Position #8: 2.94%

Position #9: 1.97%

Position #10: 2.71%

Total: 95.91% of all clicks occur on Page #1

#### SEO - Search Engine Optimization

Position #1: 45.46% of all clicks

VS.

Position #7: 2.51%

 #1 receives ~20X the Traffic / Clicks received by Position #7

#### SEO = Offense

• Position #7 = \$1,000.00 / mth

X20

• Position #1 = \$20,000.00 / mth

"Offense" Marketing is raising rank for the Business or Individual's Name SERP (Search Engine Results Page)

#### **Defense = Reputation Management**

- Protect Revenues
- Defend Against Loss of Revenues
- Single Negative Remark Can Cost Thousands or More
- Like Cancer in that it MUST be treated sooner the better
- RM entails multiple solutions each situation unique
- Confidentiality

### Reputation Management

- Posters Typically Anonymous
- ISP's rarely cooperative (Internet Service Providers)
- Review Sites rarely cooperative
- Legal Approach sometimes effective, but often expensive, unpredictable outcome
- Technical Solutions predictable
- Technical Solution also Boosts SEO
- Technical Solutions likely to increase Lead Flow
- Tim Darnell highly respected RM Expert Technical, Legal, Company Response, etc

#### Defense Keeps Your Company in Business

- Wise to Inspect Often
- Wise to Act Immediately
- Initial Consultation with an RM Expert almost always free
- Find Experienced RM Firm
- You <u>Cannot</u> Afford to be Cavalier about this Issue

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